Warranty certificate

Warranty period **15 years (body corrosion) · 2 years** from delivery to the first buyer · Claims within **30 days** of finding a defect.

Manufacturer	
Company	**Nun Metal San. ve Tic. Ltd. Şti. (Korflame)**
Address	**Mimarsinan OSB, 19. Cd. No:28, 38050 Melikgazi, Kayseri, Türkiye**
Email · Web	**export@korflameglobal.com · korflameglobal.com**

Product	
Product type	**Outdoor kitchen**
Brand	**Korflame**
Model and version	
Serial number	

Distributor / dealer — completed by the seller	
Company	
Address	
Phone	
Invoice date and no.	
Delivery date and place	

Seller stamp and signature

For the manufacturer · Signature

What is covered

- The stainless steel body of the outdoor kitchen is covered for **15 years from the date of delivery** against corrosion, wherever the product is installed. Mechanical parts, appliances and accessories are covered for **2 years from the date of delivery**.
- Defects in materials and workmanship that appear under normal use, when the product has been installed and operated according to this manual, including cabinets and welds, painted surfaces peeling or blistering, HPL worktops, hinges and drawers, and the gas grill's valves, burners and ignition.
- These conditions apply to Korflame products manufactured by Nun Metal San. ve Tic. Ltd. Şti. and sold outside Türkiye. They do not limit any rights the end user has under the consumer law of their country.
- For a valid claim, Korflame will, at its choice, supply the replacement part free of charge or repair or replace the product. Labour at the installation site and the costs of removing and reinstalling the product are not covered.
- Distributors and dealers handle warranty requests from their own customers and pass them to Korflame.

What is not covered

- Wear parts: grill grates, burner caps and gaskets; normal discolouration of steel caused by heat.
- Spot rust near the sea or a swimming pool where the stainless parts were not cleaned and dried regularly as described in this manual.
- Damage caused by installation or use contrary to this manual, by the wrong gas or regulator, by gas, water or electrical connections made by unqualified persons, by frost, or by hot objects placed directly on the worktop.

How to make a claim

Email **export@korflameglobal.com** within 30 days of finding the defect, with the invoice or order number, the model and version, the delivery date, a description of the fault and photos or a short video. Keep the product and any defective part until the claim is closed. These conditions are governed by the laws of the Republic of Türkiye; where a distribution agreement sets different terms, the agreement prevails.