KORFLAME
FIREPLACE & OUTDOOR KITCHEN

USER MANUAL

Electric fireplaces

Safety, installation, use and care for Korcam and Kormet electric inserts, the three-sided Korvista and the Lavoro fireplace with mantel.



Read this manual in full before using the fireplace and keep it for future reference.

EN

1 Safety instructions

To avoid overheating, do not cover the heater.
The symbol of a heater with a cross through it on the appliance means: do not cover. Do not hang or lay clothes, towels or any other objects on or in front of the appliance.

Children and vulnerable people

- Keep children younger than 3 away unless they are continuously supervised.
- Children aged 3 to 8 may only switch the appliance on and off, and only if it is installed in its normal position and they are supervised or have been instructed in its safe use and understand the hazards. They must not plug it in, adjust or clean it, or carry out user maintenance.
- Children aged 8 and over and people with reduced physical, sensory or mental capabilities or lack of experience may use the appliance only under supervision or after instruction in its safe use, and if they understand the hazards.
- Children must not play with the appliance or clean it without supervision.
- **Caution:** some parts, such as the heater outlet, can become very hot and cause burns. Take particular care where children and vulnerable people are present.

Electrical safety

- Connect the appliance only to an earthed socket that matches the rating plate (220–240 V ~, 50/60 Hz).
- The plug must remain accessible after installation.
- Do not use extension leads, multiple adaptors or external timers.
- Do not pinch the supply cord, do not run it under carpets and keep it away from the hot air outlet.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or a similarly qualified person.
- Do not use the appliance if it has been dropped or is visibly damaged. Do not open the housing; there are no user-serviceable parts inside.

Models with a heater

- Do not use the heater with a programmer, timer, separate remote-control system or any other device that switches it on automatically: there is a risk of fire if the heater is covered or positioned incorrectly.
- Do not use the appliance in the immediate surroundings of a bath, shower or swimming pool.
- Do not use the appliance in rooms where flammable liquids or gases are used or stored.
- Keep curtains, furniture and other combustible materials away from the hot air outlet.

2 Installation

Choosing the location

- Install the appliance indoors only, in a dry room. Do not install it in a bathroom.
- Plan an earthed socket near the opening, not directly above the appliance, so that the plug can be reached after installation.
- Do not install a TV or other electrical device directly above the hot air outlet.

Built-in inserts (Korcam, Kormet)

1. Order the fireplace before the opening is built. Build the opening to the installation size of your model (table below) and check it against the product itself.
2. Build the opening of a structure that can carry the weight of the insert. Do not close off the back of the opening with insulation or fabric.
3. Lead the supply cord to the socket, then slide the insert into the opening without pinching the cord.
4. Fix the insert securely in the opening so that it cannot tip or slide out.
5. Plug in and check that the appliance works before finishing the surrounding wall.

Model	Installation size	Model	Installation size
80	74 × 25 × 39 cm	80 S	77 × 23 × 49 cm
100	94 × 25 × 39 cm	100 S	97 × 23 × 49 cm
130	124 × 25 × 39 cm	130 S	127 × 23 × 49 cm
160	Korcam 145 / Kormet 146 × 25 × 39 cm	160 S	157 × 23 × 49 cm
180	174 × 25 × 39 cm	180 S / 200 S	177 / 197 × 23 × 49 cm

Width × depth × height. **S** = with heater. The 180 S is a Kormet model, the 200 S a Korcam model.

Korvista and Lavoro

- **Korvista:** leave the magnetic glass front free on all three sides so that it can be removed for cleaning.
- **Lavoro** (a Korcam 80 S insert in a freestanding mantel, 120 × 90 × 38 cm): stand it on a level, stable floor, not on a carpet that covers the air inlets. Do not put objects on the mantel above the hot air outlet.

3 Operation

These fireplaces need no chimney and nothing burns. Models with a heater (**S** models and Korvista) also heat the room with a fan heater; the other models are flame effect only. The flame effect, the log effect, the lighting and, on heater models, the heater are switched separately. Depending on the model, the appliance is controlled with the remote control, the control panel or the mobile app over Bluetooth.

Switching on

1. Plug in the appliance.
2. Switch on the appliance with the remote control or the control panel. The flame effect comes on.
3. Adjust the flame and log effect, the lighting colour and the sound effect as you wish.
4. On heater models, switch on the heater only when nothing is in front of the hot air outlet.
5. To switch off, switch off the heater first, then the appliance. Unplug it when you will not use it for a long time.

Functions

- **Flame and log effect:** LED lighting; it can be used on its own without the heater, in every season.
- **Lighting:** RGB lighting with 7 colours.
- **Sound effect:** the crackling sound of a wood fire; it can be switched off.
- **Timer:** switches the appliance off after the set time.
- **Mobile app:** connect your phone to the appliance over Bluetooth and use the functions of the remote control from the app.
- **Heater (S models, Korvista):** a fan heater blows warm air out of the outlet. Use it only while someone is in the room.

Remote control
Point the remote control at the appliance. If it stops working, replace the batteries. Remove the batteries if you will not use the remote control for a long time and keep batteries away from children.

4 Care and maintenance

Switch off and unplug the appliance before cleaning and let it cool down.
Never pour water or cleaning agents onto or into the appliance.

- Clean the housing and the front glass with a soft, slightly damp cloth, then wipe dry. Do not use abrasive cleaners, solvents or sprays.
- Korvista: remove the magnetic glass front to clean it and put it back carefully. Handle the glass with both hands.
- Remove dust from the air inlets and the hot air outlet regularly with a soft brush or a vacuum cleaner; dust reduces the heat output and can cause an odour.
- A slight odour may occur when the heater is used for the first time or after a long pause. This is normal and disappears after a short time.
- Have repairs carried out only by the dealer or Korflame. Use only original spare parts.

Disposal

Do not dispose of the appliance or the remote control batteries with household waste. Take them to a collection point for electrical and electronic equipment and batteries.

5 Troubleshooting

Problem	Possible cause	Solution
The appliance does not switch on.	No power; the plug is not fully inserted.	Check the plug, the socket and the fuse of the circuit.
The remote control does not work.	Flat batteries; an obstacle between the remote control and the appliance.	Replace the batteries; point the remote control directly at the appliance.
The app cannot find the appliance.	Bluetooth is off on the phone; the phone is too far away.	Switch on Bluetooth, move closer and try again.
The heater does not blow warm air.	The model has no heater; the heater is not switched on; the outlet or inlets are blocked.	Check the model; switch on the heater; remove objects and dust.
The appliance switches off by itself.	The timer is set.	Check the timer setting. If the appliance keeps switching off, unplug it and contact your dealer.
A burning smell.	Dust on the heater when used for the first time or after a long pause.	Clean the air inlets and outlet. If the smell continues, unplug the appliance and contact your dealer.

If the problem continues, unplug the appliance and contact your dealer. Give the model and serial number from the rating plate.